

Accessing IROC

KB0010026 - [Latest Version](#)

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This article describes the steps for getting access to IROC. IROC includes multiple applications, including ICLIP, the new tool that is replacing ICBS for all caches.

IMPORTANT: The Help Desk cannot assign roles. Please follow the instructions in this article and refer to Step 5 for more information on roles.

Authenticating and Accessing IROC

This section provides a high-level overview of the process for accessing IROC. For more detailed information, click on a link below to go directly to that section.

1. **Authenticating into FAMAAuth** – Go to <https://famauth.wildfire.gov> (<https://famauth.wildfire.gov>) and click eAuth or Login.gov.
2. **Selecting IROC** – Select IROC from the Wildland Fire Application Portal in FAMAAuth.
3. **Requesting a FAMAAuth Account** – If you don't have an existing FAMAAuth account, request one.
If you already have a FAMAAuth account, skip this step.
4. **Requesting IROC Access** – If you don't have an existing IROC account, request one.
If you already have an IROC account, skip this step
5. **Accessing IROC Applications** – When you get to this step, you'll be logged into IROC directly. If you need access, follow the directions in this section.

1. Authenticating into the FAMAAuth Dashboard

FAMAAuth is a portal that hosts Fire and Aviation Applications. IROC uses FAMAAuth to authenticate users when logging in. There are two paths of authentication: e-Authentication (eAuth) and Login.gov.

Log in to the FAMAAuth dashboard at <https://famauth.wildfire.gov> (<https://famauth.wildfire.gov>) and select one of the authentication paths.



- Select **Public partners** (Login.gov) if you have a Login.gov account. Sign in or create an account.

National Fire & Aviation Management is using Login.gov to allow you to sign in to your account safely and securely.

[Sign in](#) [Create an account](#)

Sign in for existing users

Email address

Password

Show password

[Submit](#)

[Sign in with your government employee ID](#)

- Select **Government** (eAuth) if you have a federal PIC card (Lincpass). Select your agency and click **Continue**.

Each agency has different login procedures. For login issues, contact your agency's help desk.

Agency Selection ?

Please select your agency to continue.

Note: A selected agency automatically saves for future logins. To change an agency login, choose it from the list and click the Continue button to save.

[Continue](#)

2. Selecting IROC from the FAMAuth Dashboard

After signing in to Login.gov or eAuth, the Wildland Fire Application Portal - FAMAuth dashboard displays all available applications.



1. Type "IROC" into the filter search to quickly find the IROC application.
2. Click the IROC application tile.
3. In the Link User screen, enter the email address for your FAMAuth account and click **Next**.
A PIN will be sent to your email.

4. Enter the PIN and click **Submit** to link your FAMAuth account to IROC.

3. Requesting a FAMAuth Account

If you do not have a FAMAuth account, follow the directions in this section. Otherwise, skip to [Requesting Access to IROC](#).

1. Click the IROC application tile.
See steps 1-2 in [Selecting IROC from the FAMAuth Dashboard](#) above.
2. In the message banner of the Link User screen, click **Request Access**.

- 3. Complete all required fields, as indicated by an asterisk (*), in the Enter User Information tab of the Request Access screen. Then click **Next**.

Request access

Enter user information

Please enter your full name as it appears on your Government ID.

First name **Middle name (optional)** **Last name**

Job title (optional)

Primary e-mail

Primary e-mail confirm

Alternate e-mail (optional) ⊖ ⊕

Receive communications also at

Office number **Ext (optional)** **Mobile (optional)** **Fax (optional)**

State (optional) ⓘ

Primary affiliation ⓘ

Part-time/seasonal

Next

4. Requesting Access to IROC

If you don't have an existing IROC account, follow the directions below to request access. Otherwise, skip to [Accessing IROC Applications](#).

Request application access and roles

ⓘ To request access to more than 1 application, please click the plus button below. Once your request is reviewed, you will receive an e-mail. Please do not submit further requests until you receive this e-mail.

Application access

IROC - Interagency Resource Ordering Capability ▾

Instance(s)

PROD ▾

⊖ ⊕

Verification contact information

ⓘ Enter the contact who can validate your need to access this application.

- You CAN NOT validate your request (Do not enter your own name, e-mail or phone number).
- Agency employees: enter manager or supervisor.
- Contractors/Vendors: enter your government contracting office personnel.

Contact's first name	Contact's last name	
<input type="text"/>	<input type="text"/>	
Job title	Phone number	Ext (optional)
<input type="text"/>	<input type="text"/>	<input type="text"/>
E-Mail		
<input type="text"/>		

Submit

Cancel

1. In the Request Application Access tab of the Request Access screen, select the application and the instance.
2. Provide your supervisor's information to indicate the individual who will validate your need to access IROC.
3. When done, click **Submit**.

5. Accessing IROC Applications

This section describes how to access the appropriate roles for the application you need access to.

For IROC:

- If you are unable to access the Dispatch Portal, reach out to your Dispatch Manager to request the appropriate role. (See [Organization Access for Dispatchers \(/kb view.do?sysparm article=KB0010131\)](#).)
- If you are a Dispatch Manager and need to give IROC access to someone, see [Managing Organization Access Roles \(/kb view.do?sysparm article=KB0010063\)](#).

For ICLIP:

- If you are new to ICLIP, your Cache Manager or Warehouse Supervisor will assign you the appropriate role.
- For privileged roles, please contact a system administrator.



Revised by Tara Joffe - (IROC Admin)
Last modified 2 hours ago